



# MCLACHLAN

## Glen and Megan's Experience

To Sarah,

Our building journey with McLachlans has been a dream! Based on recommendations from friends, we met with Richard at North Harbour and began the custom design process. We explained what is important to us for our lifestyle, in the layout of a home and we had our home tailored to our specific block of land. We received our plans back and added a few extra details, with a huge thank you to the draftsmen and estimators we received our changes back quickly and we were more than happy to proceed.



Sophie, Sarah and the preconstruction team worked so hard to get our plans submitted to council before Christmas and they made it happen! We were so excited to drive past our block before leaving for a two week holiday and see the silt barrier was up, it felt like the first visible step in the process.

We were so fortunate to have Brad McLachlan as our supervisor, he has been (and continues to be after handover) approachable, organised and down to earth. As many customers do we had our share of variations but nothing was every too much trouble, even when we changed our stone bench top colour at the last minute and there was no administration fee for variations. Our build time was extremely efficient and we relate that to the amazing customer service, a very well organised site supervisor and top notch trades.

A huge thank you to Lochy and his team for building our frame on site, the craftsmanship is excellent. Our site was always clean which to us shows respect and a high level of dedication from the trades employed by McLachlan and the level of service provided by McLachlan Homes, even our parents commented how clean the site was! We would like to thank the McLachlans team for creating our dream home, we still pinch ourselves that this home is ours!

We were frustrated other builders hidden fees and the cost of upgrades for all of the finished we wanted, however McLachlans standard inclusions covered so many things that are important to us like stone bench tops throughout the house, beautiful tapware, a choice of interior doors, light coloured bricks, a huge range of quality tiles... the list goes on!